



MAINTENANCE GUIDE issue 07/24

Express Delivery – Supernova Carpet Planks

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Overview.

Advance Carpet Planks are designed to perform in a wide variety of commercial workplace environments and conditions. Regular and thorough maintenance of your Advance Carpet Planks is important to ensure optimal performance and appearance over many years.

Drink or Food Stains

Apply a dry, clean towel to absorb as much stain as possible. If stain is not removed and still visible, apply clean cold water (or you can add a small amount of diluted carpet detergent) to the treated area. A spray bottle is recommended. Blot to remove substance then rinse thoroughly with clean cold water to remove any detergent residue. Blot dry. For stubborn or old stains, mix 1 teaspoon of detergent or 1 teaspoon of white vinegar with 1 litre of warm water. Apply detergent solution on the treated area and leave to dry. Apply carpet dry cleaning agent on the treated area and leave to dry. Vacuum thoroughly to remove dry stains.

Fat Stains – cooking oil for example

Apply a fat stain remover onto the treated area and let it stand for 3 to 5 minutes. Brush the stains lightly from the edge to the centre of the spot to avoid spreading it. Apply a dry clean towel to soak up the stain. Repeat the above and rinse off with clean water until the stain has disappeared

Product Benefit

Chewing gum must be removed, as soon as it appears, use specialist products, such as freezing sprays or gels – failure to remove gum quickly will cause it to become hardened and compacted into the pile surface.

Note

- Proper measures should be followed in to avoid carpet damage. Too gentle rubbing leaves contaminants on the surface; vigorous scrubbing damages the carpet itself.
- All cleaning work should start from the edge to the center of the stain to avoid spreading the stain.
- In the event of a food spill, scrape food gently with a spoon or a dull knife, removing as much solid material as possible.
- Important: Do not use any cleaner with a pH of 10 or higher. Before using, always test cleaners on a small, non-visible area for any discolorations of the pile.
- Abnormally large or excess stains may require hot water extraction method. Professional cleaning is recommended.
- If stain returns – a condition known as ‘wicking’ – simply repeat stain removal procedures paying special attention to blotting and removal of all moisture.
- Periodic cleaning by a certified carpet care professional using the standard hot water extraction method (60° Degrees) will refresh carpet appearance. This is the recommended cleaning process used for nylon carpet planks.

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